



GAS UTILITIES INFORMATION BULLETIN

No. 1245

Christi Craddick, Chairman
Wayne Christian, Commissioner
Jim Wright, Commissioner

FEBRUARY 15, 2025
OVERSIGHT AND SAFETY DIVISION
Kari French, Director

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SECTION 1: NEW APPEALS AND APPLICATIONS FILED

CASE NO: 00020233
CAPTION: Application of Texas Gas Service Company for Test Year 2024 Annual Interim Rate Adjustment for the Unincorporated Areas of the Central-Gulf Service Area.

DATE FILED -- 02/11/2025
FILED BY -- Judy Hitchye
EXAMINER -- Kari French
TECHNICAL -- Erik Gardner

CASE NO: 00020234
CAPTION: Application of Texas Gas Service Company, a Division of One Gas, Inc. for Test Year 2024 Annual Interim Rate Adjustment for the Unincorporated Areas of the West North Service Area.

DATE FILED -- 02/11/2025
FILED BY -- Judy J. Hitchye
EXAMINER -- Kari French
TECHNICAL -- Zanu Laudat

CASE NO: 00020291
CAPTION: Application Filed by Calpine Bosque Pipeline, LLC to Report the Acquisition of Branch Midco Investments, LLC.

DATE FILED -- 02/07/2025
FILED BY -- Rachel Marsh
EXAMINER -- David Bauman
TECHNICAL --

BEFORE THE RAILROAD COMMISSION OF TEXAS

**RATE CASE EXPENSES SEVERED §
FROM OS-23-00015513, §
CONSOLIDATED: STATEMENT OF §
INTENT OF CENTERPOINT ENERGY §
RESOURCES., D/B/A CENTERPOINT §
ENERGY ENTEX AND CENTERPOINT §
ENERGY TEXAS GAS TO CHANGE §
RATES IN THE UNINCORPORATED §
AREAS AND MUNICIPALITIES THAT §
HAVE CEDED JURISDICTION WITHIN §
THE HOUSTON, TEXAS COAST, §
BEAUMONT/EAST TEXAS, AND §
SOUTH TEXAS DIVISIONS §**

**HEARINGS DIVISION
OS-24-00016343, *Consolidated***

NOTICE OF HEARING

Summary of the Proceeding and Factual Matters Asserted. On October 30, 2023, CenterPoint Energy Resources Corp., d/b/a CenterPoint Energy Entex and CenterPoint Energy Texas Gas (“CenterPoint Texas”) filed with the Railroad Commission of Texas (“Commission”) a statement of intent to change gas utility rates in the unincorporated areas and municipalities that have ceded jurisdiction within its Houston, Texas Coast, Beaumont/East Texas, and South Texas Divisions. This proceeding was docketed under OS-24-00015513.

On January 30, 2025, a petition for review docketed under OS-23-00015788 was consolidated into OS-23-00015513. On February 13, 2025, the rate case expense portion of OS-24-00015513 was severed into this separate docket, OS-24-00016343. On March 26, 2024, the rate case expenses portion of a second petition for review docketed under OS-24-16545 were severed and consolidated into this docket. On April 8, 2024, the rate case expenses portion of a third petition for review docketed under OS-24-16684 were severed and consolidated into this docket. On June 25, 2024, the Commission issued its Final Order in OS-24-00015513.

On December 20, 2024, the OS-24-00015513 parties filed a Unanimous Settlement Agreement (“Settlement”), resolving all issues among the parties with respect to rate case expenses.

NOTICE IS HEREBY GIVEN THAT a public hearing will be held, at the time and place set out below, to consider all issues of fact and law raised in—or relevant to—the rate case expenses described above. The scope of the hearing may be limited to the Settlement.

Legal Authority and Jurisdiction. The Commission has jurisdiction over the

matters at issue in this proceeding pursuant to GURA Sections 102.001 (Railroad Commission Jurisdiction), 103.003 (Surrender of Municipal Jurisdiction to Railroad Commission; Reinstatement of Jurisdiction), 103.051 (Appeal by Party), 103.052 (Appeal by Residents), 103.053 (Appeal by Ratepayers Outside Municipality), and 104.001 (Authorization to Establish and Regulate Rates), and/or pursuant to GURA Sections 121.051 (Gas Utility: Public Interest and Jurisdiction of Railroad Commission), 121.052 (Pipelines: Monopolies Subject to Railroad Commission), and 121.151 (Railroad Commission Regulation of Gas Pipelines). The Administrative Law Judge and the Technical Examiners shall conduct the hearing pursuant to the requirements of Chapter 2001 (Administrative Procedure) of the Texas Government Code and pursuant to Title 16, Part 1 (Railroad Commission of Texas), of the Texas Administrative Code, and other applicable authority.

Particular Statutes and Rules Involved. The statutes and rules applicable to this proceeding may include, but are not limited to, the following:

1. All sections in GURA Chapters 101 (General Provisions and Office of Public Utility Counsel), 102 (Jurisdiction and Powers of Railroad Commission and Other Regulatory Authorities), 103 (Jurisdiction and Powers of Municipality), 104 (Rates and Services), and 121 (Gas Pipelines); and
2. Title 16, Part 1 (Railroad Commission of Texas), of the Texas Administrative Code, including Chapters 1 (Practice and Procedure) and 7 (Gas Services Division).

Time, Place, and Nature of Hearing. **IT IS DIRECTED** that the hearing on the merits shall commence at **1:30 p.m. on Monday, March 3, 2025**, via the Zoom videoconferencing platform. If the hearing is not concluded on the day it commences, the hearing will be continued from day to day, as announced until concluded.

IT IS FURTHER DIRECTED that all parties desiring to present sworn testimony, documentary and demonstrative evidence, and argument regarding any issue of law or fact at the final hearing on the merits **SHALL** appear in person or by an attorney. For good cause shown, the ALJ may permit part of the proceeding to be conducted telephonically pursuant to Commission Rule § 1.130 (Telephonic Proceedings).

Written Transcript of the Hearing. The record of the hearing will be made by recording device or stenographic transcription by the court reporter. Any party that desires a copy of the written transcript of the hearing should contact the court reporter at (512) 474-2233. The Commission may assess the cost of the transcript or expedited transcript to one or more parties pursuant to Section 2001.059 (Transcript) of the Texas Government Code.

Auxiliary Aids or Services for Persons with a Disability. Any individual with a disability who needs auxiliary aids and services to have an equal opportunity to effectively communicate and participate in the hearing must request such aids or services at least two weeks prior to the hearing by notifying the Human Resources

Department of the Commission by mail at P.O. Box 12967, Austin, Texas 78711-2967 or by telephone at (512) 463-6981 or TDD No. (800) 735-2989.

Contact for Additional Information – *In accordance with Tex. Gov't Code §2001.061 and 16 Tex. Admin. Code § 1.6, ex parte communications with the Administrative Law Judges, Examiners, and Commissioners are prohibited. Any persons or entities desiring additional information may contact the Commission by writing to the Director, Hearings Division, Railroad Commission of Texas, 1701 North Congress Avenue, P. O. Box 12967, Capitol Station, and Austin, Texas 78711-2967. Any persons or entities having clerical questions, such as questions regarding the number of copies of filings, the service list or reviewing the record, may contact, Docket Services, at (512) 463-6848.*

Signed on February 4, 2025.



BRENNAN J. FOLEY
ADMINISTRATIVE LAW JUDGE

BEFORE THE RAILROAD COMMISSION OF TEXAS

STATEMENT OF INTENT FILED BY §
ATMOS ENERGY CORP. TO CHANGE §
GAS UTILITY RATES WITHIN THE § HEARINGS DIVISION
UNINCORPORATED AREAS OF THE § OS-24-00019196, Consolidated
MID-TEX DIVISION §

NOTICE OF HEARING

Summary of the Proceeding and Factual Matters Asserted. On November 18, 2024, Atmos Energy Corp., on behalf of its Mid-Tex Division (“Atmos”), filed with the Commission a statement of intent (“SOI”) to change gas utility rates within the unincorporated areas of its Mid-Tex Division. The SOI was docketed as OS-24-00019196. Among the relief Atmos requests in its SOI is Commission approval of: (1) the rate schedules attached to its SOI to become effective for bills rendered on and after December 23, 2024; (2) the prudence of capital investment made between January 1, 2018 and September 30, 2024 and reported in its Interim Rate Adjustment filings; (3) new depreciation rates; and (4) a surcharge to recover its reasonable rate case expenses as well as any expenses the Commission orders to be reimbursed to other parties.

On December 17, 2024, the Commission suspended the effective date of Atmos’s proposed rate change for 150 days, pursuant to Section 104.107 (Rate Suspension; Deadline) of the Gas Utility Regulatory Act (“GURA”) of the Texas Utilities Code.

On December 18, 2024, all issues related to rate case expenses were severed into a separate proceeding and docketed as OS-24-00019819.

On January 30, 2025, the Administrative Law Judge (“ALJ”) consolidated a petition for review filed by Atmos of municipal rate decisions docketed as OS-25-00019902.

Intervening Parties. Intervenors in this case include the Staff of the Railroad Commission of Texas, Atmos Texas Municipalities, the City of Dallas, and Walmart, Inc.

NOTICE IS HEREBY GIVEN THAT a public hearing will be held, at the time and place set out below, to consider all issues of fact and law raised in or relevant to Atmos’s statement of intent to change rates.

Legal Authority and Jurisdiction. The Commission has, or may have, jurisdiction over Atmos and the matters at issue in this proceeding pursuant to GURA Sections 102.001 (Railroad Commission Jurisdiction), 103.003 (Surrender of Municipal Jurisdiction to Railroad Commission; Reinstatement of Jurisdiction), 103.051 (Appeal by Party), 103.052 (Appeal by Residents), 104.001 (Authorization to Establish and Regulate Rates), 121.051 (Gas Utility: Public Interest and Jurisdiction of Railroad Commission), 121.052 (Pipelines: Monopolies Subject to Railroad Commission), and 121.151 (Railroad Commission Regulation of Gas Pipelines).

The presiding ALJ shall conduct the hearing pursuant to the requirements of Chapter 2001 (Administrative Procedure) of the Texas Government Code, Title 16, Part 1 (Railroad Commission of Texas) of the Texas Administrative Code, and other applicable authority.

Particular Statutes and Rules Involved. The statutes and rules applicable to this proceeding may include, but are not limited to, the following:

1. All sections in GURA Chapters 101 (General Provisions and Office of Public Utility Counsel), 102 (Jurisdiction and Powers of Railroad Commission and Other Regulatory Authorities), 103 (Jurisdiction and Powers of Municipality), 104 (Rates and Services), and 121 (Gas Pipelines); and
2. Title 16, Part 1 (Railroad Commission of Texas), of the Texas Administrative Code, including Chapters 1 (Practice and Procedure) and 7 (Gas Services Division).

Time, Place, and Nature of Hearing. **IT IS DIRECTED** that the hearing on the merits shall commence at **9:00 a.m. on Tuesday, March 11, 2025**, in the William B. Travis Building, located at 1701 North Congress Avenue, Austin, Texas. Please check with Docket Services (Room 12-110) the morning of the hearing for the room location. If the hearing is not concluded on the day it commences, the hearing will be continued from day to day, as announced, until concluded.

IT IS FURTHER DIRECTED that all parties desiring to present sworn testimony, documentary and demonstrative evidence, and argument regarding any issue of law or fact at the final hearing on the merits shall appear in person or by an attorney. For good cause shown, the ALJ may permit part of the proceeding to be conducted telephonically pursuant to Commission Rule § 1.112 (Proceedings by Telephony).

Written Transcript of the Hearing. The record of the hearing will be made by recording device or by stenographic transcription by the court reporter. Any party that desires a written transcription of the hearing should contact the court reporter at (512) 474-2233. The Commission may assess the cost of the transcript or expedited transcript to one or more parties pursuant to Section 2001.059 (Transcript) of the Texas Government Code.

Auxiliary Aids or Services for Persons with a Disability. Any individual with a disability who needs auxiliary aids and services to have an equal opportunity to effectively communicate and participate in the hearing must request such aids or services at least two weeks prior to the hearing by notifying the Human Resources Department of the Commission by mail at P.O. Box 12967, Austin, Texas 78711-2967 or by telephone at (512) 463-6981 or TDD No. (800) 735-2989.

Contact for Additional Information. In accordance with Tex. Gov't Code § 2001.061 and 16 Tex. Admin. Code § 1.6, ex parte communications with the ALJ, Examiners, and Commissioners are prohibited. Any persons or entities desiring additional information may contact the Commission by writing to the Director, Hearings Division, Railroad Commission of Texas, 1701 North Congress Avenue, P. O. Box 12967, Capitol Station,

and Austin, Texas 78711-2967. Any persons or entities having clerical questions, such as questions regarding the number of copies of filings, the service list or reviewing the record, may contact Docket Services at (512) 463-6848.

Signed on February 10, 2025.

A handwritten signature in blue ink, appearing to be 'Brennan J. Foley', written in a cursive style.

BRENNAN J. FOLEY
ADMINISTRATIVE LAW JUDGE

**RAILROAD COMMISSION OF TEXAS
HEARINGS DIVISION**

STATEMENT OF INTENT FILED BY	§	
ATMOS ENERGY CORP. TO CHANGE	§	OS-24-00018879,
GAS UTILITY RATES WITHIN THE	§	Consolidated
UNINCORPORATED AREAS SERVED	§	
BY ITS WEST TEXAS DIVISION	§	

NOTICE OF HEARING

Summary of the Proceeding and Factual Matters Asserted. On October 25, 2024, Atmos Energy Corporation, on behalf of its West Texas Division (“Atmos”), filed with the Commission a statement of intent to change gas utility rates within the unincorporated areas served by its West Texas Division (the “SOI”). The SOI was docketed as OS-24-00018879. In its SOI, Atmos requests that the Commission approve a schedule of rates for customers consistent with those proposed in its SOI, along with other related relief, and also approve recovery by Atmos of its reasonable rate case expenses associated with this docket.

Subsequently, the consideration of rate case expense amounts associated with the SOI was severed into a separate docket, OS-24-00019446, to be adjudicated separately and on a different procedural track from this docket. On January 28, 2025, following a finding that common questions of law and fact existed, the main SOI docket was consolidated with a related appeal filed by Atmos of municipal ratemaking actions, docketed as OS-25-00020103.

Intervening Parties. Four parties intervened and participated throughout this docket: Staff of the Railroad Commission (“Commission Staff”), who intervened “to assert its interest in assuring that the rules and regulations of the Railroad Commission of Texas, together with the appropriate statutes, have been followed”; Wal-Mart, Inc., a commercial customer of Atmos; and two coalitions of affected municipalities—Cities Served by Atmos West Texas (“WTX Cities”) and Cities of Amarillo, Lubbock, Dalhart, and Channing (“ALDC”).

NOTICE IS HEREBY GIVEN THAT a public hearing will be held, at the time and place set out below, to consider all issues of fact and law raised in—or relevant to—Atmos’s requested relief. The scope of the hearing may be limited to a partial or total settlement by the parties, if applicable, and may include the consideration of recovery by the parties of their associated rate case expenses, as well as any appeals of related municipal actions.

Legal Authority and Jurisdiction. The Commission has, or may have, jurisdiction over Atmos and the matters at issue in this proceeding pursuant to Texas Utilities Code Sections 102.001 (Railroad Commission Jurisdiction), 103.003 (Surrender of Municipal Jurisdiction to Railroad Commission; Reinstatement of Jurisdiction), 103.051 (Appeal by Party), 103.052 (Appeal by Residents), 103.053 (Appeal by Ratepayers Outside Municipality), and 104.001 (Authorization to Establish and Regulate Rates).

The presiding Administrative Law Judge shall conduct the hearing pursuant to the requirements of Chapter 2001 (Administrative Procedure) of the Texas Government Code, and pursuant to Title 16, Part 1 (Railroad Commission of Texas), of the Texas Administrative Code.

Particular Statutes and Rules Involved. The statutes and rules applicable to this proceeding may include the following:

3. Title 3 (Gas Regulation) of the Texas Utilities Code, including Chapters 101 (General Provisions and Office of Public Utility Counsel), 102 (Jurisdiction and Powers of Railroad Commission and Other Regulatory Authorities), 103 (Jurisdiction and Powers of Municipality), and 104 (Rates and Services);
4. Title 16, Part 1 (Railroad Commission of Texas), of the Texas Administrative Code, including Chapters 1 (Practice and Procedure) and 7 (Gas Services Division); and
5. Chapter 2001 (Administrative Procedure) of the Texas Government Code.

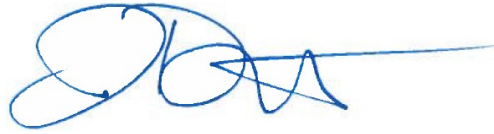
Time, Place, and Nature of Hearing. IT IS DIRECTED the hearing on the merits shall commence at **9:00 a.m. on Wednesday, March 5, 2025**, at the Commission's offices in the William B. Travis Building, 1701 North Congress Avenue, Austin, Texas, 12th floor. Please check with Docket Services the morning of the hearing for the room location. If not concluded on the day it commences, the hearing will be continued from day to day, as announced, until concluded. All parties desiring to present sworn testimony, documentary and demonstrative evidence, and argument regarding any issue of law or fact at the hearing shall appear personally or by an attorney.

Written Transcript of the Hearing. The record of the hearing will be made by recording device or by stenographic transcription by the court reporter. Any party that desires a copy of the written transcript of the hearing should contact the court reporter at (512) 474-2233. The Commission may assess the cost of the transcript or expedited transcript to one or more parties pursuant to Section 2001.059 (Transcript) of the Texas Government Code.

Auxiliary Aids or Services for Persons with a Disability. Any individual with a disability who needs auxiliary aids and services to have an equal opportunity to effectively communicate and participate in the hearing must request such aids or services at least two weeks prior to the hearing by notifying the Commission's Docket Services by mail at P. O. Box 12967, Austin, Texas 78711-2967 or by telephone at (512) 463-6848 or TDD No. (800) 735-2989.

Contact for Additional Information. *Ex parte communications with the Commissioners, Administrative Law Judges, and Technical Examiners are prohibited. Clerical questions, such as questions regarding the number of copies of filings, the service list, or reviewing the record, may be directed to Docket Services at (512) 463-6848 or docketservices@rrc.texas.gov.*

Signed on February 12, 2025.

A handwritten signature in blue ink, consisting of stylized, overlapping loops and a long horizontal stroke extending to the right.

**JOHN B. DODSON
ADMINISTRATIVE LAW JUDGE**

BEFORE THE RAILROAD COMMISSION OF TEXAS

FILING OF CENTERPOINT ENERGY	§	HEARINGS DIVISION
ENTEX OF A TEXAS TAX ACT RIDER	§	OS-24-00018066
CALCULATION	§	

NOTICE OF HEARING

Summary of the Proceeding and Factual Matters Asserted. On August 1, 2024, CenterPoint Energy Resources Corp. d/b/a CenterPoint Energy Entex and CenterPoint Energy Texas Gas (“CenterPoint”) filed its Rider Tax Act 2022. CenterPoint seeks approval to recover an estimated \$20.1 million in additional revenue pursuant to the Rider Tax Act 2022. If approved, the Rider Tax Act 2022 will apply to CenterPoint’s customers located in its Houston, Texas Coast, South Texas, and Beaumont/East Texas Geographic Rate Areas.

Parties. In addition to CenterPoint, parties to this proceeding include: the City of Houston, Cities Served by CenterPoint Gas, Alliance of CenterPoint Municipalities, Steering Committee of Cities, and the Staff of the Railroad Commission of Texas.

NOTICE IS HEREBY GIVEN THAT a public hearing will be held, at the time and place set out below, to consider all issues of fact and law raised in or relevant to CenterPoint’s Rier Tax Act 2022.

Legal Authority and Jurisdiction. The Commission has, or may have, jurisdiction over CenterPoint and the matters at issue in this proceeding pursuant to GURA Sections 102.001 (Railroad Commission Jurisdiction), 103.003 (Surrender of Municipal Jurisdiction to Railroad Commission; Reinstatement of Jurisdiction), 103.051 (Appeal by Party), 103.052 (Appeal by Residents), 104.001 (Authorization to Establish and Regulate Rates), and 121.051 (Gas Utility: Public Interest and Jurisdiction of Railroad Commission).

The presiding ALJ shall conduct the hearing pursuant to the requirements of Chapter 2001 (Administrative Procedure) of the Texas Government Code, Title 16, Part 1 (Railroad Commission of Texas) of the Texas Administrative Code, and other applicable authority.

Particular Statutes and Rules Involved. The statutes and rules applicable to this proceeding may include, but are not limited to, the following:

1. All sections in GURA Chapters 101 (General Provisions and Office of Public Utility Counsel), 102 (Jurisdiction and Powers of Railroad Commission and Other Regulatory Authorities), 103 (Jurisdiction and Powers of Municipality), 104 (Rates and Services), and 121 (Gas Pipelines); and
2. Title 16, Part 1 (Railroad Commission of Texas), of the Texas Administrative Code, including Chapters 1 (Practice and Procedure) and 7 (Gas Services Division).

3. Chapter 2001 (Administrative Procedure) of the Texas Government Code.

Time, Place, and Nature of Hearing. IT IS DIRECTED that the hearing on the merits shall commence at **9:00 a.m. on Friday, February 21, 2025, in the William B. Travis Building, located at 1701 North Congress Avenue, Austin, Texas.** Please check with Docket Services (Room 12-110) the morning of the hearing for the room location. If the hearing is not concluded on the day it commences, the hearing will be continued from day to day, as announced, until concluded.

IT IS FURTHER DIRECTED that all parties desiring to present sworn testimony, documentary and demonstrative evidence, and argument regarding any issue of law or fact at the final hearing on the merits shall appear personally or by an attorney.

Written Transcript of the Hearing. The record of the hearing will be made by recording device or by stenographic transcription by the court reporter. Any party that desires a written transcription of the hearing should contact the court reporter at (512) 474-2233. The Commission may assess the cost of the transcript or expedited transcript to one or more parties pursuant to Section 2001.059 (Transcript) of the Texas Government Code.

Auxiliary Aids or Services for Persons with a Disability. Any individual with a disability who needs auxiliary aids and services to have an equal opportunity to effectively communicate and participate in the hearing must request such aids or services at least two weeks prior to the hearing by notifying the Human Resources Department of the Commission by mail at P.O. Box 12967, Austin, Texas 78711-2967 or by telephone at (512) 463-6981 or TDD No. (800) 735-2989.

Contact for Additional Information. In accordance with Tex. Gov't Code §2001.061 and 16 Tex. Admin. Code § 1.6, ex parte communications with the ALJ, Technical Examiners, and Commissioners are prohibited. Any persons or entities desiring additional information may contact the Commission by writing to the Director, Hearings Division, Railroad Commission of Texas, 1701 North Congress Avenue, P. O. Box 12967, Capitol Station, and Austin, Texas 78711-2967. Any persons or entities having clerical questions, such as questions regarding the number of copies of filings, the service list or reviewing the record, may contact Docket Services at (512) 463-6848.

Signed on January 27, 2025.



BRENNAN J. FOLEY
ADMINISTRATIVE LAW JUDGE

SECTION 3: STATUS OF PENDING CASES

None currently.

SECTION 4: NOTICES OF DISMISSAL

None currently.

SECTION 5: ORDERS OF THE COMMISSION

None currently.

6: MISCELLANEOUS

A. Gas Services Department Publication and Statistics

1. Gas Utilities Information Bulletins available at <https://rrc.texas.gov/gas-services/publications-statistics/>.
2. Rate Review Handbook available at <https://rrc.texas.gov/gas-services/publications-statistics/>
3. Gas Utilities Annual Statistics available at <https://rrc.texas.gov/gas-services/publications-statistics/>.
4. Gas Storage Statistics available at <https://rrc.texas.gov/gas-services/publications-statistics/>
5. Six MCF Residential Gas Bill Analysis for Texas Cities available at <https://rrc.texas.gov/gas-services/publications-statistics/>

B. Interest Rate on Customer Deposits

1. The Public Utility Commission of Texas has published that the interest rate to be applied customer deposits in calendar year 2024 is 4.86%. All gas utilities should use 1.36% for the calendar year 2023 and 0.06% for calendar year 2022. This information can be found at:
<https://ftp.puc.texas.gov/public/puct-info/industry/electric/reports/HRates/HistRates.pdf>

C. Contact Information

1. **Gas Services Department**
Mark Evarts, Director
Telephone: 512-463-7167
2. **Audit Section's Headquarter and District Offices:**
Headquarter Location:
William B. Travis Building
1701 North Congress Avenue
Austin, Texas 78701
Mailing Address:
P. O. Box 12967
Austin, Texas 78711
Telephone: 512-463-7167
Fax: 512-475-3180

Austin District:

Janeen Metcalf, Compliance Analyst II
Melody Euresti, Administrative Assistant II
Will Jones, Auditor
Telephone: 512-463-7022

Fort Worth District:

City Hall 13th Street Annex
401 West 13th Street, Suite B

Josh Settle, Senior Auditor
Greg Holy, Auditor III
Crystal Goff, Auditor
Telephone: 817-882-8966

Houston District:

1706 Seamist Drive, Suite 50
Houston, Texas 77008

Yvonne Jackson, Manager
Carla Robinson, Auditor III
Bryan Sparkman, Auditor II
Quang Ngo, Auditor III
Qui Tieu, Auditor
Tray Sheffield, Auditor
Telephone: 713-869-8425

3. **Market Oversight Section**

William B. Travis Building
1701 North Congress Avenue
Austin, Texas 78701
Mailing Address:
P. O. Box 12967
Austin, Texas 78711

Sarah Montoya-Foglesong, Market Oversight Section Director
David Bauman, Financial Analyst
Erik Gardner, Financial Analyst
Marzi Bolhassani, Financial Analyst
Mimi Winetroub, Financial Analyst
Zanu Laudat, Financial Analyst
Louise Vieillescazes, Financial Analyst
Andrea Maxwell, Research Specialist III, Team Lead
Janet Sims-Martin, Customer Service Representative IV
Malachi Chavelas-Miranda, Customer Service Representative IV
Marisol Gomez, Customer Service Representative IV
Victoria Salazar, Customer Service Representative IV
Telephone 512-463-7167

D. Audit Forms

1. Gas Utility Tax and Annual Forms available at: <https://rrc.texas.gov/gas-services/gas-services-forms/>
2. Gas Utility Annual Reports available on Neubus at: <https://rrcsearch3.neubus.com/esd3-rrc/index.php? module =esd& action =keysearch&profile=13>
3. Information relating to any of the above, are available for review at the William B. Travis Building, Gas Services Department, 9th Floor, 1701 North Congress. All requests for copies must be made in writing and should be addressed to the Audit Section. Copies will be provided for a fee, depending on the volume of copy work desired, allow a minimum of ten business days for completion of requests.
4. Inquiries regarding copies should be directed to the Audit Section at (512) 463-7022 or fax your request to 512-475-3180.

E. Market Oversight Section Forms

1. Annual Earnings and Monitoring Report available at: <https://rrc.texas.gov/gas-services/gas-services-forms/>
2. Interim Rate Adjustment Applications (GRIP) and Customer Notice available at: <https://rrc.texas.gov/gas-services/gas-services-forms/>

F. Gas Utility Docket Information

1. Orders and Proposals for Decision are published on the Commission's website at: <https://www.rrc.texas.gov/hearings/dockets/gas-utility-dockets/> and RRC CASES at <https://www.rrc.texas.gov/hearings/rrc-cases/>.
2. Gas Utility Dockets are also available on Neubus at: <https://rrcsearch3.neubus.com/esd3-rrc/index.php? module =esd& action =keysearch&profile=14>

G. Natural Gas Tariff Filings

1. Questions pertaining to the filing of tariffs and/or quality of service rules should be directed to Andrea Maxwell, Janet Sims-Martin, Marisol Gomez or Malachi Chavelas-Miranda, Victoria Salazar at (512) 463-7167.
2. Natural Gas Tariffs and Rate Schedules available at: <https://www.rrc.texas.gov/gas-services/natural-gas-tariffs-rate-schedules/>

H. Common Carrier Pipeline Tariff Filings

1. Questions pertaining to the filing of common carrier pipeline tariffs should be directed Janet Sims-Martin at (512) 463-6779
2. Common Carrier Pipeline Tariffs available at: <https://www.rrc.texas.gov/gas-services/common-carrier-pipeline-tariffs/>.

I. Propane Distribution Systems

1. Propane distribution price cap information is available at: <https://www.rrc.texas.gov/gas-services/propane-distribution-systems/>

J. Curtailment Plan (\$7.455)

1. Curtailment questions should be referred to (512) 463-7167 or by email at naturalgascurtailment@rrc.texas.gov .
2. Curtailment reports made during normal business hours, Monday through Friday 8:00 a.m. to 5:00 p.m., should be made to (512) 463-7167.
3. Curtailment reports made after hours or during holidays, should be made to (512) 463-6788

K. Compliance Filings

1. Questions regarding gas utilities docket compliance filing requirements should be referred to David Bauman at (512) 463-7359 or by email at GUD_compliance@rrc.texas.gov .

L. Complaints and Inquiries

1. Residential and Commercial Propane and Natural Gas Complaints should be made at GasComplaints@rrc.texas.gov or by phone at (512) 463-7164.
2. Informal Gas Purchasing, Selling, Transportation or Gathering Practice Complaints should be submitted online at <https://www.rrc.texas.gov/gas-services/complaint-filing/informal-gas-transportation-purchase-complaint-preliminary-information-online-form/> or at (512) 463-7167.
3. Informal Complaint Preliminary Information form available at: <https://www.rrc.texas.gov/gas-services/gas-services-forms/> .

M. Non-Submetered Master Meter Disconnections

1. Municipalities wishing to opt in receiving notice from utilities when non-submetered master metered multifamily property is subject to disconnection of service due to non-payment can do so at: <https://www.rrc.texas.gov/gas-services/non-submetered-master-meter-disconnections/>

N. Texas Utilities Codes

1. Available through the State of Texas website at: <https://statutes.capitol.texas.gov/>

O. Texas Administrative Codes

1. Available at the State of Texas website at: [https://texreg.sos.state.tx.us/public/readtac\\$ext.ViewTAC?tac_view=4&ti=16&pt=1&ch=7](https://texreg.sos.state.tx.us/public/readtac$ext.ViewTAC?tac_view=4&ti=16&pt=1&ch=7)

P. Pending RRC Rules and Regulations

1. Pending rules and regulations available at: <https://www.rrc.texas.gov/general-counsel/rules/proposed-rules/>

Q. Proposed Form Amendments (PFD):

1. PFDs available at: <https://www.rrc.texas.gov/forms/proposed-form-amendments/>

R. Hearings and Legal Analysis

1. Anyone wishing to obtain copies of appendices to Orders appearing in Section 5 of this bulletin should contact the Office of General Counsel at (512) 463-7149.

S. Status of Pending Cases

1. The status of all pending cases listed in Section 3 of this Bulletin is for informational purposes only and is complete up to the time of printing this Bulletin. For a more accurate status of pending cases, please call the Office of General Counsel at 512-463-7149.