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GAS UTILITIES INFORMATION BULLETIN

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**No. 1190**

Wayne Christian, Chairman

Christi Craddick, Commissioner

Jim Wright, Commissioner

OCTOBER 28, 2022  
OVERSIGHT AND SAFETY DIVISION  
Kari French, Director

## **TABLE OF CONTENTS**

SECTION 1: NEW APPEALS AND APPLICATIONS FILED	3
SECTION 2: APPEALS AND APPLICATIONS SET FOR HEARING OR PREHEARING CONFERENCE	3
SECTION 3: STATUS OF PENDING CASES	3
SECTION 4: NOTICES OF DISMISSAL	3
SECTION 5: ORDERS OF THE COMMISSION	3
SECTION 6: MISCELLANEOUS	3

**SECTION 1: NEW APPEALS AND APPLICATIONS FILED**

None currently.

**SECTION 2: APPEALS AND APPLICATIONS SET FOR HEARING OR PREHEARING CONFERENCE**

[Office of General Counsel Weekly Hearing Schedules for 2022](#)

None currently.

**SECTION 3: STATUS OF PENDING CASES**

None currently.

**SECTION 4: NOTICES OF DISMISSAL**

None currently.

**SECTION 5: ORDERS OF THE COMMISSION**

None currently.

**SECTION 6: MISCELLANEOUS**

**A. Gas Services Department Publications and Statistics**

1. Gas Utilities Information Bulletins available at <https://rrc.texas.gov/gas-services/publications-statistics/>.
2. Rate Review Handbook available at <https://rrc.texas.gov/gas-services/publications-statistics/>.
3. Gas Utilities Annual Statistics available at <https://rrc.texas.gov/gas-services/publications-statistics/>.
4. Gas Storage Statistics available at <https://rrc.texas.gov/gas-services/publications-statistics/>.
5. Six MCF Residential Gas Bill Analysis for Texas Cities available at <https://rrc.texas.gov/gas-services/publications-statistics/>.

**B. Interest Rate on Customer Deposits**

1. The Public Utility Commission of Texas has published that the interest rate to be applied customer deposits in calendar year 2022 is 0.06%. All gas utilities should use 0.61% for the calendar year 2021 and 2.21% for calendar year 2020. This information can be found at: <https://www.puc.texas.gov/industry/electric/reports/HRates/HistRates.pdf>

**Contact Information**

**2. Audit Section's Headquarter and District Offices:**

Headquarter Location:  
William B. Travis Building  
1701 North Congress Avenue  
Austin, Texas 78701  
Mailing Address:

P. O. Box 12967  
Austin, Texas 78711  
Telephone 512-463-7167  
Fax 512-475-3180

**Austin District:**

Janeen Metcalf, Compliance Analyst II  
Melody Euresti, Administrative Assistant II  
Michael Martinez, Auditor  
Telephone: 512-463-7022

**Fort Worth District:**

City Hall 13<sup>th</sup> Street Annex  
401 West 13<sup>th</sup> Street, Suite B

Yolandra Davis, Director, Utility Audit Section  
Josh Settle, Senior Auditor  
Greg Holy, Auditor III  
Telephone: 817-882-8966

**Houston District:**

1706 Seamist Drive, Suite 50  
Houston, Texas 77008

Konata Uzoma, Senior Auditor  
Carla Robinson, Auditor III  
Saju Georgesam, Auditor II  
Bryan Sparkman, Auditor II  
Telephone: 713-869-8425

3. **Market Oversight Section**

William B. Travis Building  
1701 North Congress Avenue  
Austin, Texas 78701  
Mailing Address:  
P. O. Box 12967  
Austin, Texas 78711

Sarah Montoya-Foglesong, Director  
Claudia Godoy, Financial Analyst III  
Erik Gardner, Financial Analyst  
Marzi Bolhassani, Financial Analyst III  
Mimi Winetroub, Financial Analyst III  
Andrea Maxwell, Research Specialist III, Team Lead  
Alexis Larraga, Customer Service Representative IV  
Janet Sims, Customer Service Representative IV  
Malachi Chavelas-Miranda, Customer Service Representative IV  
Marisol Gomez, Customer Service Representative IV  
Telephone: 512-463-7167

### **C. Audit Forms**

1. Gas Utility Tax and Annual Forms available at <https://rrc.texas.gov/gas-services/gas-services-forms/>.
2. Gas Utility Annual Reports available on Neubus at: [https://rrcsearch3.neubus.com/esd3-rrc/index.php?\\_module=\\_esd&\\_action=\\_keysearch&profile=13](https://rrcsearch3.neubus.com/esd3-rrc/index.php?_module=_esd&_action=_keysearch&profile=13).
3. Information relating to any of the above, are available for review at the William B. Travis Building, Gas Services Department, 9th Floor, 1701 North Congress. All requests for copies must be made in writing and should be addressed to the Audit Section. Copies will be provided for a fee, depending on the volume of copy work desired, allow a minimum of ten business days for completion of requests.
4. Inquiries regarding copies should be directed to the Audit Section at (512) 463-7022 or fax your request to 512-475-3180.

### **D. Market Oversight Section Forms**

1. Annual Earnings and Monitoring Report available at <https://rrc.texas.gov/gas-services/gas-services-forms/>.
2. Interim Rate Adjustment Application (GRIP) and Customer Notice available at <https://rrc.texas.gov/gas-services/gas-services-forms/>.

### **E. Gas Utility Docket Information**

1. Orders and Proposals for Decision are published on the Commission's web site at <https://www.rrc.texas.gov/hearings/dockets/gas-utility-dockets/> and RRC CASES at <https://www.rrc.texas.gov/hearings/rrc-cases/>.
2. Gas Utility Dockets are also available on Neubus at [https://rrcsearch3.neubus.com/esd3-rrc/index.php?\\_module=\\_esd&\\_action=\\_keysearch&profile=14](https://rrcsearch3.neubus.com/esd3-rrc/index.php?_module=_esd&_action=_keysearch&profile=14).

### **F. Natural Gas Tariff Filings**

1. Questions pertaining to the filing of tariffs and/or quality of service rules should be directed to Andrea Maxwell, Janet Sims, Alexis Larraga, Marisol Gomez or Malachi Chavelas-Miranda at (512) 463-7167.
2. Natural Gas Tariffs and Rate Schedules available at <https://www.rrc.texas.gov/gas-services/natural-gas-tariffs-rate-schedules/>.

### **G. Common Carrier Pipeline Tariff Filings**

1. Questions pertaining to the filing of common carrier pipeline tariffs should be directed to Janet Sims at 512-463-6779.
2. Common Carrier Pipeline Tariffs available at <http://www.rrc.texas.gov/gas-services/common-carrier-pipeline-tariffs/>.

### **H. Propane Distribution Systems**

1. Propane distribution price cap information is available at: <http://www.rrc.texas.gov/gas-services/propane-distribution-systems/>.

### **I. Curtailment Plan (Gas Utility Docket 489)**

1. Curtailment questions should be referred to 512-463-7167 or by email at [naturalgascurtailment@rrc.texas.gov](mailto:naturalgascurtailment@rrc.texas.gov).
2. Curtailment reports made during normal business hours, Monday through Friday 8:00 a.m. to 5:00 p.m., should be made to 512-463-7167.
3. Curtailment reports made after hours or during holidays, should be made to 512-463-6788.

**J. Compliance Filings**

1. Questions regarding gas utilities docket compliance filing requirements should be referred to Claudia Godoy at 512-463-7118 or by email at [GUD\\_Compliance@rrc.texas.gov](mailto:GUD_Compliance@rrc.texas.gov).

**K. Complaints and Inquiries**

1. Residential and Commercial Propane and Natural Gas Complaints should be made at [GasComplaints@rrc.texas.gov](mailto:GasComplaints@rrc.texas.gov) or by phone at 512-463-7164.
2. Informal Gas Purchasing, Selling, Transportation or Gathering Practice Complaints should be submitted online at <http://www.rrc.texas.gov/gas-services/complaint-filing/informal-gas-transportation-purchase-complaint-preliminary-information-online-form/> or at 512-463-7167.
3. Informal Complaint Preliminary Information form available at <https://www.rrc.texas.gov/gas-services/gas-services-forms/>.

**L. Non-Submetered Master Meter Disconnections**

1. Municipalities wishing to opt in receiving notice from utilities when non-submetered master metered multifamily property is subject to disconnection of service due to non-payment can do so at <http://www.rrc.texas.gov/gas-services/non-submetered-master-meter-disconnections/>.

**M. Texas Utilities Codes**

1. Available through the State of Texas website at <https://statutes.capitol.texas.gov/>.

**N. Texas Administrative Codes**

1. Available at the State of Texas website at: [http://texreg.sos.state.tx.us/public/readtac\\$ext.ViewTAC?tac\\_view=4&ti=16&pt=1&ch=7](http://texreg.sos.state.tx.us/public/readtac$ext.ViewTAC?tac_view=4&ti=16&pt=1&ch=7).

**O. Pending RRC Rules and Regulations**

1. Pending rules and regulations available at <https://www.rrc.texas.gov/general-counsel/rules/proposed-rules/>.

**P. Proposed Form Amendments (PFD):**

1. PFDs available at <https://www.rrc.texas.gov/forms/proposed-form-amendments/>.

**Q. Hearings and Legal Analysis**

1. Anyone wishing to obtain copies of appendices to Orders appearing in Section 5 of this Bulletin should contact the Office of General Counsel at 512-463-7149.

**R. Status of Pending Cases**

1. The status of all pending cases listed in Section 3 of this Bulletin is for informational purposes only and is complete up to the time of printing of this Bulletin. For a more accurate status of pending cases, please call the Office of General Counsel at 512-463-7149.